

HYGIENE CONCEPT



IMPORTANT: Please read this information carefully before your next visit with us. If you have any questions, do not hesitate to ask us at any time. We want to give you the best cinema experience possible, but your and our health has priority. Therefore, it is necessary that you understand and agree with our requirements of having you as our guest.

**We look forward to welcoming you back to the Corso Cinema. Did you miss us?
We certainly missed you! Here you will find all the important information about your next visit with us.**

Due to the Corona pandemic, we were forced to close our cinema on Friday, March 13th. Almost three months later, Wednesday, June 10th, we will finally open again. In order to be able to start screening movies and welcoming you as our guest again, we have developed this hygiene concept. It is binding for the owner, all employees as well as all visitors in the cinema. The hygiene concept is available on our website and also in our cinema for viewing in printed form upon request.

Introduction

The main goal of the hygiene concept is to prevent the virus from spreading.

The protection of visitors and employees is our top priority: Therefore you must wear a mouth and nose mask in the whole building and all the time as long as you are not sitting on our assigned seat in the theatre.

IMPORTANT: Guests or employees who in the last 14 days had any contact to COVID-19 cases or with non-specific general symptoms, and guests or employees who develop symptoms during their stay in our building, have no access or have to leave the cinema and the building immediately.

If necessary, we will be practicing our house rules, where we decide when a guest must leave.

An important aspect of the hygiene measures is the collection of customer data in order to track infection chains. All data are collected in compliance with GDPR.

Stay alert, be kind and stay healthy!

General information

The visit in the cinema is independent of the number of households. Groups of up to 20 people can buy tickets and sit together. A minimum distance of 1,5 meters must be maintained at all time in the entire building when encountering other people.

Mouth and nose mask requirement

A mask covering both mouth and nose is required in the entire building and therefore also when entering and exiting the cinema, buying tickets, drinks and snacks and while visiting the toilet before and during the performances.

Please notice: A guest without a mask is not allowed into the building.

As soon as you have taken your seat in the theatre, you may take off your mask. There is no mask requirement on the seats in the cinema, but it must be ensured that the minimum distance is maintained. The mask must be put on every time you leave the assigned seat.

Distance regulations

The minimum distance of 1,5 meters must be maintained in the entire building and therefore also when entering and exiting the cinema, buying tickets, drinks and snacks and while visiting the toilet before and during the performances. Markings are made on the floor to maintain the minimum distance. We ask you to pay attention to this.

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Distance regulations in the theatre

In the theatre, groups of up to 20 people can buy tickets and sit together. The visit is independent of the number of households. These rules are controlled by fixed seat allocation by the cinema staff. The distance to other guests will be controlled by leaving at least two seats empty to the next guest, which corresponds more than 1,5 meters distance.

In order to be able to comply with the required distance regulations, the seating capacity of our theatres is reduced accordingly.

If the maximum number of guests has been reached or if the security measures can no longer be guaranteed, we reserve the right to refuse the entry of further guests. After the end of the screening, the minimum distance of 1,5 meters from other guests must be kept also when exiting the theatre. The exit is only allowed through the emergency exits.

Hygiene

To meet the strict, hygienic requirements, we provide liquid soap, paper towels and disinfection sprays on the toilets, in the entrance and checkout areas. This also applies to surfaces that many use (e.g. handles, door handles, fittings, handrails, sanitary facilities, cash desks, cinema chairs and tables in front of the cinema chairs) which we will regularly clean and disinfect.

After each screening, the employees will disinfect and clean the theatres accordingly.

We ensure adequate ventilation through our ventilation system with fresh air and additional ventilation through our entrances and exits.

Guest registration

In order to enable the tracking of infections, we are obliged to register each individual guest in accordance with the data protection regulations. In order to make this process easier for you, our registration form is available on our website www.corso-kino.com to fill out in advance. You also have the possibility to fill it out at the cash desk when purchasing tickets. In accordance with applicable law under the GDPR, your data protection is particularly important to us. It is guaranteed that your data will be deleted after 4 weeks. It is expressly not used for advertising purposes. There is absolutely no disclosure to third parties, except on an official order to track infection chains.

Further measurements

- All counters are provided with plexiglass to protect both guests and employees. Please reduce your conversation to the minimum necessary.
- After the film has started, late entry is no longer possible!
- The doors to the theatres will stay open until the main movie starts.
- At the entrance to the cinema and in the foyers, several signs with the applicable rules regarding minimum distance and hygiene measures are attached clearly visible.
- All screenings have their individual starting time in order to avoid too many people at once.
- All seating options in the foyer are removed. The admission to the theatres before the start of the movie is extended, so that guests can arrive early and with distance from each other. Like this, we are able to avoid gatherings of people.
- In our foyers and at the cash desk, we temporarily do not display flyers and brochures.